

## Our Mission...

is to assist individuals to achieve personally meaningful life goals and realize their full potential by providing safe, affordable housing and support services.

## Our Vision...

is to proudly stand as a leader in behavioral health services, employment opportunities, and affordable housing, driven by a steadfast commitment to excellence.

## Our Values

### Service

We strive to be a premier partner who serves our communities through evidence-based practices and innovative services.

### Excellence

We promote the highest level of competency and effectiveness in all that we do.

### Dignity

We treat everyone we serve and each other with courtesy, compassion, and respect.

### Integrity

We hold ourselves to the highest standard of honest and ethical behavior.

### Diversity

We create an inclusive environment where every individual feels valued for their unique qualities and experiences and a sense of belonging.

### Learning

We support programs, services and opportunities that promote personal development and lifelong learning.

### Family

We recognize the importance of family relations and commitments for those we serve as well as those we employ.

*Realize your full potential!*

To learn more about our services:  
visit our website at:

**[www.LakeviewHS.org](http://www.LakeviewHS.org)**

or email us at:

**[HCBSCORE@LakeviewHS.org](mailto:HCBSCORE@LakeviewHS.org)**

### Suicide and Crisis Lifeline

Call or Text:

**988**

Chat:

**[988Lifeline.org/chat](https://988lifeline.org/chat)**

*988 is more than just  
a suicide helpline.*

*It is a direct connection  
to compassionate care.*

Anyone can call, chat, or text 988 for support, including anyone who has thoughts of suicide, is in emotional distress, is struggling with substance use, or is experiencing a behavioral health crisis.

♦ *For local resources and services*  
related to housing, food, and more

Call or Text: **211**

Chat: **[211Lifeline.org](https://211lifeline.org)**



600 W. Washington Street  
Geneva, NY 14456  
Call Us: (315) 789-5501



CORE

Community  
Oriented  
Recovery &  
Empowerment  
Services



**CORE** Services provide community-based recovery and wellness services for adults (21+) with mental health and/or substance use disorders and who are HARP enrolled or have a HIV-SNP Plan. CORE services are tailored to your unique educational, vocational, housing, health and well-being goals.

## Community Oriented Recovery & Empowerment Services

**CORE** Services are available for those enrolled in a Medicaid Managed Care Health and Recovery Plan (HARP) or Special Needs Plan (HIV-SNP) who are age 21 and older living with serious mental illness and/or substance use disorders.

Services are provided in home, or the community based on the individuals needs and preferences. CORE Services can assist individuals in getting and keeping a job, going to school, or training program, living more independently, building meaningful social relationships, and increasing overall wellness.

### Empowerment (Peer) Services

Peer Support services are non-clinical, peer-delivered services with a rehabilitation, resilience, and recovery focus. They are designed to promote skills for coping with and managing behavioral health symptoms while supporting the use of natural resources and fostering recovery principles such as hope and self-efficacy, and community living skills. Services are provided through a shared personal experience of recovery, increasing the individual's sense of empowerment and hope.

*Lakeview believes recovery is possible for everyone and true recovery focuses on the health of the whole person.*

### Psychosocial Rehabilitation Services

PSR services are designed to assist individuals to improve their independence to the greatest extent possible. Services are provided where the individual lives, works, learns, and socializes.

These services may include rehabilitation counseling, skill building, and other interventions to support and develop skills to overcome barriers caused by mental health or substance use challenges.

Individuals are supported and encouraged to be active and productive members of their families, and communities.



### No Wrong Door Access

There is "No Wrong Door" to access CORE services and there is no eligibility assessment needed to qualify.

Interested individuals can be referred by their provider, a community partner, family member, friend, or self-referral.

CORE Services do require a recommendation of a Licensed Practitioner of the Healing Arts (LPHA).

### For more information and access to the CORE Self-Referral Form:

- ♦ Visit our Core Services page at [www.LakeviewHS.org](http://www.LakeviewHS.org)
- ♦ Or) Scan the QR code
- ♦ Additional information can be found at: <https://omh.ny.gov/omhweb/bho/core/>

