Lakeview Health Services

Achieving goals. Advancing lives.



Lakeview Health Services is a premier provider of behavioral health care and housing in the Finger Lakes.

# ANNUAL REPORT 2025

## Hope Lives Here

One conversation can change a life.
One meaningful connection can change the trajectory of a life.
That is the mission Lakeview staff carry out every day.



President and CEO
Cathy Lovejoy

This year, I had the privilege of speaking with the family member of someone we served. She shared that although her loved one had received services from many organizations over the years, it was our staff who made her feel truly seen, valued, and supported. She described the compassion, dignity, and hope our team brought into her loved one's life and expressed deep gratitude for the difference they made.
Moments like these remind me why our mission matters. While we celebrate milestones and measure outcomes, it is these personal stories that truly define our success. Every day, our team shows up with compassion, professionalism, and unwavering commitment. They meet people where they are, celebrate every step forward, and stand beside them through life's most difficult moments.

This year, together, we helped over 1,100 individuals and families overcome obstacles, find hope, and build brighter futures. Behind every statistic in this report is a person—a person who moved into a home they could finally call their own and felt safe for the first time in their life, an individual who found stability and renewed purpose, or a family who discovered support when they needed it most.

These accomplishments belong to all of us. Our dedicated staff bring compassion and excellence to every interaction. Our Board of Directors provides thoughtful leadership and guidance. Our donors, community partners, and supporters make this work possible through their generosity and shared belief in our mission.

This annual report offers only a snapshot of what was accomplished over the past year. Behind every achievement are countless acts of kindness, determination, collaboration, and hope. Together, they reflect the extraordinary people who make Lakeview Health Services a place where lives are changed every day.

As we look ahead, we remain committed to expanding access to safe, affordable housing, strengthening our services, and creating new opportunities for those we serve to live with dignity, independence, and hope. While the needs in our communities continue to grow, so does our resolve to meet them.

Thank you for believing in our mission and for making this work possible. Together, we are creating opportunities, restoring hope, and changing lives.

With sincere gratitude,

Cathy

## *Happy Anniversary!*




**Congratulations on your many years of Achieving Goals. Advancing Lives.**

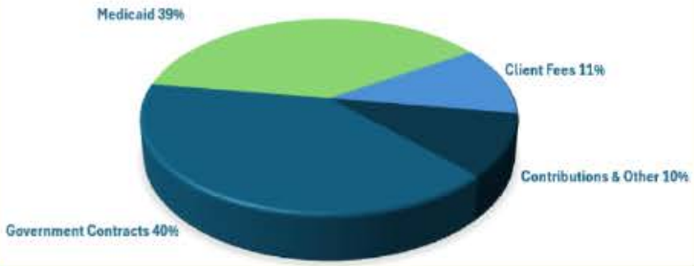
***30 Years:*** *Triska Heidenreich*
***25 Years:*** *Cathy Lovejoy*
***20 Years:*** *Andrew Sullivan*
***15 Years:*** *Naomi Gleason, Tina Richards*
***10 Years:*** *Chana Booker, Diane Laws, Briana Lyon, Michelle Meixsell, Stacy Nichols*
***5 Years:*** *Anthony Contreras, Tonya Ringer, Jennifer Galens, Polly Tiaskkun*

## Join Our Team!

*Change a life.*
*Make a positive impact.*
*Share in our commitment to excellence.*

Scan for Career Opportunities

## 2025 REVENUE




A sincere ***Thank You*** to our dedicated donors. Your continued support provides meaningful services in the communities we serve.

Lieanne Bennett
Chris Button
Kevin Carpenter
Brooke Colizzi
Heather Daeffler
David Diana
Naomi Gleason
Maria Gigliotti
James and Susan Grossman
Tony Lister
Cathy Lovejoy
Anita Maroscher
Nick Massa
Mariah Melendy
Harry Merryman
Andrea Murphy
Mark Pandolf
Mandee Rauscher
Spring Rickerson
Lissa Schafer
Mary Schweitz
Steve Shultz
Peter Vars
David Winkler
Tim & Susan Larkin Memorial Fund
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Ashley Furniture
Barclay Damon
BME Associates
Bonadio
Brown & Brown
FLACRA
Geneva Coach
Massa Construction
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## The Story of Alen Q.

### A Resident of West End Heights in Ithaca NY

During a recent conversation, Alen mentioned that his life completely changed when he moved out of a terrible situation and transitioned into Lakeview's Apartment Program in the West End Heights building. He never felt safe in his previous housing and he didn't know what it was like to receive truly meaningful help. Even though he never trusted anyone who tried to help him before, he developed a mutual bond of trust with his counselors throughout his years with Lakeview. Through this care he has excelled in becoming the person he chooses to be.

Alen was born in Slovakia and lived as a toddler with his family in a refugee camp. Through her determination to make a better life for her family, his mother found a way to make it to America, settling in Owego, NY. Against the odds of his upbringing, he graduated from the State University of New Paltz with a double major in Sociology, and Women's Gender and Sexuality. Filled with ambition and excitement after graduation, he moved to Ithaca in search of job opportunities. Quickly, his feeling of acceptance declined rapidly and his quality of life fell apart in his new city. Because of the shortage of decent living space in Ithaca, his housing choices were limited, ever-changing, and not always safe or secure. This situation was exacerbated by his developing mental health issues but that all changed when he came to Lakeview Health Services. From that point, there has been no turning back on his recovery.

***"Healing happens through connection, and the quality of your treatment team influences the quality of your recovery."*** He credits his recovery journey to his trust in, and the care he receives from Lakeview's support staff. He also understands the impact that safe housing can have on a person's life and values the opportunity to live in a brand-new building where he has a fourth-floor corner room with a spectacular view of the city. ***"I have my community in the building. My community keeps me going."*** Alen gets together with his many friends who live in the building and they like to participate in West End Height's group activities.

One such recent event was the 'Skill-a-palooza" held in the West End Heights community room. Staff provided workshops for the residents with a goal to provide life-enriching skills. Alen mentioned that, ***"Learning something new is always good to keep you moving forward in life"***. He enjoyed the community feeling it created throughout the day and he also has a few new skills in his pocket for when he needs them. He is looking forward to the next event to continue to expand his abilities, his life outlooks, and make some more new friends.

Although there are always setbacks, staff across every program at Lakeview Health Services remain deeply committed to their work, continually striving for meaningful successes. They are driven by seeing the impact of their efforts and transforming lives, just like Alen's. Alen said, ***"I wish there was a West End Heights in every city."***

We heartily agree!

## Help us create success stories

**100% of your donation dollars are used to enrich the lives of our residents through social and educational activities.**

**Donate Here**

*Point phone camera, Click the link*

**Or visit:**
**www.lakeviewhs.org**

*Lakeview Health Services, Inc. is a tax exempt, non-profit organization recognized under 501(c)3 of the Internal Revenue Code. Review a copy of the most recently filed financial report at www.charitiesnys.com. For more information, contact the Attorney General's Office at: (212) 416-8401*

**Lakeview Health Services Board of Directors**
**2025-2026**

Chairman Christopher Button
Vice Chairman and Secretary Anthony Lister
Treasurer Anita Maroscher

Directors
Maria Gigliotti Lisa Wilson Jamie Comenale
Olivia Savage Jose Canario Brooke Colizzi

**Lakeview Community Resources Board of Directors**
**2026**
Chairman Nia Jones
Vice Chairman and Secretary Sandra Ansley
Treasurer Hugh Price
Director Mark Varvananis

**Senior Management Team**
President and Chief Executive Officer
Cathy Lovejoy, MS
Chief Financial Officer
Naomi Gleason, BS
Chief Program Officer
Stephen Shultz, BA

## *Thank You For Your Dedicated Service*

**For nearly two decades, Sharon Steck and John Hovey have served Lakeview Community Resources (LCR) with integrity, compassion, and dedication. Their leadership has helped create safe, affordable, and modern housing for hundreds of individuals and families throughout our communities.**

**Sharon joined the LCR Board in 2006, serving as Treasurer and, for the past ten years, as Vice President. John joined in 2009, served as Vice President beginning in 2016, and has been Board President since 2018.**

**Together, they helped guide LCR through the challenges of the COVID-19 pandemic, an evolving regulatory environment, and four successful housing developments. Their thoughtful leadership and commitment to Lakeview's mission have helped strengthen the organization and position it for the future.**

**We are deeply grateful to Sharon and John for their years of service and the lasting impact they have made. Their leadership has helped advance lives, build stronger communities, *and leave a legacy that will endure for years to come.***

***In 2025, we continued our long-standing, positive impact across six counties***

**1,185 People Served in Our Programs**
**Safe Housing Provided to 552 Individuals**

*Quotes from the 2025 Consumer Satisfaction Survey:*

"Sense of Safety"
"I am heard"
"They advocate for me"
"I have balance in my life"
"They provide support and kindness"

**Ontario Seneca Tompkins Yates Livingston Wayne**