

Our Mission...

is to assist individuals to achieve personally meaningful life goals and realize their full potential by providing safe, affordable housing and support services.

Our Vision...

is to proudly stand as a leader in behavioral health services, employment opportunities, and affordable housing, driven by a steadfast commitment to excellence.

Our Values

Service

We strive to be a premier partner who serves our communities through evidence-based practices and innovative services.

Excellence

We promote the highest level of competency and effectiveness in all that we do.

Dignity

We treat everyone we serve and each other with courtesy, compassion, and respect.

Integrity

We hold ourselves to the highest standard of honest and ethical behavior.

Diversity

We create an inclusive environment where every individual feels valued for their unique qualities and experiences and a sense of belonging.

Learning

We support programs, services and opportunities that promote personal development and lifelong learning.

Family

We recognize the importance of family relations and commitments for those we serve as well as those we employ.



*Although not associated with Lakeview Health Services, **988** and **211** are valuable resources for individuals in crisis or in need of personal assistance.*

Suicide and Crisis Lifeline

Call or Text:

988

Chat:

988Lifeline.org/chat

988 is more than just a suicide helpline.

It is a direct connection to compassionate care.

Anyone can call, chat, or text 988 for support, including anyone who has thoughts of suicide, is in emotional distress, is struggling with substance use, or is experiencing a behavioral health crisis.

♦ ***For local resources and services related to housing, food, and more***

Call or Text: **211**

Chat: **211Lifeline.org**



600 W. Washington Street
Geneva, NY 14456
Call Us: (315) 789-5501



Lakeview
Health Services

Achieving goals. Advancing lives.



Residential

Crisis Support
Program

Assisting individuals in crisis
or experiencing
emotional distress

Prospect House

Canandaigua, NY

Residential Crisis Support Program

An alternative for persons experiencing severe emotional distress.

Alternative to Hospitalization

The program offers 24 hour supports for the stabilization of psychiatric symptoms with the dual goal of averting hospitalization all in a comfortable, home-like environment.

Hospital Step-Down

Prospect House is an ideal place for those who are stepping down from the hospital but still need additional time and support before returning home.

Independence

Guests take an active role in their recovery and work with staff to establish objectives to work on during their stay while establishing linkages to community resources.



"You are the artist of your recovery, and you get to create and sculpt it any way you like."

— Brittany Burgunder

Recovery Oriented

Services are provided based on the principle that all individuals have the capacity to recover from mental illness and/or substance use disorders. Services are strength-based and determined by the individual's own path to recovery.

Person-Centered

The strengths, needs, preferences, experiences and cultural backgrounds of individuals are reflected in the services and supports identified in Individual Service Plans.

Trauma-Informed

Services are provided with the recognition, understanding and response to the effects of trauma.

Culturally & Linguistically Competent

Services are aimed at advancing health equity, improving quality and eliminating health care disparities for special/marginalized populations using the framework provided by the National Culturally and Linguistically Appropriate (CLAS) Standards. This includes the provision of language access services for individuals with limited English proficiency.

24 Hour Referrals

Referral and Pre-Registration can be completed via fax or over the phone

Phone (585) 919-2561

Fax (585) 919-2562

Clinical Referral Form

is available at

www.LakeviewHS.org

The Clinical Referral Form must be completed by a licensed mental health professional

- ♦ One-on-One Support
- ♦ 24-Hour Trained Program Staff
- ♦ Recovery Oriented
- ♦ Person Centered
- ♦ Trauma Informed
- ♦ Culturally & Linguistically Competent
- ♦ Age 18 or Older
- ♦ New York State Resident
- ♦ Voluntary Participation
- ♦ Average Stay: 5 - 7 days

Prospect House

is a three bed, single home located in a residential community.

Licensed by the New York State
Office of Mental Health.